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# MARTIN BOWES

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Over 20 years IT experience gained across a range of business sectors both private and public. Strong track record of successfully delivering programmes and projects with average values circa £10m to tight timescales using a range of methodologies. Results driven and have a proactive leadership style focusing the achievement on business goals

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## MEMBERSHIPS, CLEARANCES & INTERESTS

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Member of the Association of Project Managers

Defence Vetting Agency clearance for MOD related work, level SC – lapsed. Basic

Disclosure (Disclosure Scotland)

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# PORTFOLIO HIGHLIGHTS

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A wealth of both business and technical experience, gained through the delivery of diverse projects across a wide range of industries, including Retail, Insurance, Mortgages, Outsourcing, Legal, Hospitality, Central Government, Distribution, Health (NHS and Private)

Successfully implemented project and programme controls in a number of sectors including time, cost and quality measurement, change control, risk management etc  
Significant experience operating in organisational cultures with complex political factors, e.g. M&A, outsourcing & downsizing

Successfully delivered major development, infrastructure, outsourcing, Cloud migration, implementation/integration and divestment projects.

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## EDUCATION, PROFESSIONAL QUALIFICATIONS & TRAINING

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ITIL © Certification Project Management  
ISEB

PRINCE2 Practitioner

ITIL © Certification Programme  
IT Service Management v3  
ISEB

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## SKILLS & DISCIPLINES

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Successfully implemented agile principles in existing projects and teams delivering both cost and operational benefits

Experienced in designing and implementing programme and project control frameworks to support improvements in financial control (Opex and Capex), dependency visibility/management and the delivery of business value

Significant experience in contract negotiations for hardware, software and services

Strong communication skills and I'm able to effectively communicate at all levels with the ability to tailor the information to suit the audience without losing the essence of the communication

Highly effective leader/strategic manager with exposure to working with senior stakeholders and I have a long track record of building and leading successful multi-disciplinary teams

#### **ON-CONTRACT as PROGRAMME / SENIOR PROJECT to ASDA - January 2022 to Present Day**

I'm currently managing a data migration and reporting activity which is part of the Asda / Walmart separation activity. The objective of the work is to ensure that the finance and supply chain strategic reporting capability is maintained through the transition and beyond, ensuring that the correct data is available in the new environment and that the key data/reporting requirements are identified and addressed

#### **ON-CONTRACT as PROGRAMME / SENIOR DELIVERY MANAGER TO SAINSBURY'S - May 2016 to Dec 2021**

Delivered data integrations programme which formed part of the supply chain transformation initiative. The programme sourced data from across the organisation performing any transformation required prior to passing the data to the Blue Yonder system, which uses AI machine learning to forecast demand, replenishment requirements

Prior to this I successfully managed the migration of a business-critical Oracle based stock purchasing system from old non-supported physical hardware to AWS cloud. This covered both application & data migration as well as the introduction of the AWS hosted system into BAU support

I also successfully delivered a system enhancement project to generate store specific planograms involving bespoke development on several systems including Oracle RSS and RMS and JDA. This took various store specific data feeds and used these to create planograms tailored to the sites

Managed the development and implementation of an automatic stock replenishment system designed to reduce stock holdings whilst increasing availability at store

All these projects were delivered using an agile approach which varied depending upon how far along the Agile implementation journey the various teams were

#### **ON-CONTRACT as SENIOR PROJECT MANAGER to SPIRIT PUB COMPANY - August 2015 to March 2016**

Managed several projects in the integration programme with the objective of migrating the Spirit business to Greene King. These included Finance migration, Infrastructure consolidation and upgrades to the Celerity CRM and the Clarabridge survey systems

Managed the migration of data from the Spirit finance system to the Greene King systems

Managed infrastructure upgrades to support the integration of the 2 businesses including SAN upgrades, exchange upgrade, AD migration.

#### **ON-CONTRACT as SENIOR PROJECT MANAGER to THE COOPERATIVE BANK PLC - February 2015 - July 2015**

Managed the upgrade of the Quantitative Risk Management application and the implementation of new infrastructure to support the upgrade across all environments. I also oversaw the definition and implementation of the support mode as well as managing the work to consolidate the various data models to provide a single model helping to deliver consistent and accurate reporting

Managed the consolidation of the data models to form a single Enterprise Data Model

Responsible for the business change aspect of the programme with ensuring that the business processes/staff were ready to receive the new systems and that disruption was kept to a minimum

#### **ON-CONTRACT as SMART METERING PROJECT MANAGER to AMEY - April 2014 to Oct 2014**

Managed the delivery of a Smart Metering project, supporting the bid team through to contract award. I then managed the project to upgrade the required systems. I also successfully managed a number of medium sized projects for major a Utility customer to upgrade the work planning and payment systems

#### **ON-CONTRACT as PROJECT MANAGER to ELEXEOR LIMITED - Sept 2013 - March 2014**

Provided consultancy support for the evaluation and selection of key systems, this involved defining the RFP

process as well as supporting the development of the product road map to support the business growth

**DN-CONTRACT as SENIOR PROJECT MANAGER to CITI - Aug 2012 to Sept 2013**

I managed the project to select an outsourcing organisation to take over the servicing of large mortgage portfolio & to migrate data and business processes to the chosen supplier. I lead the RFP process and supplier selection as well as the planning and execution of the due diligence stages. I managed Supplier selection and due diligence stages as well as implementing a new Credit/Debit card payment system

**DN-CONTRACT as PROGRAMME MANAGER to CAP GEMINI - Feb 2012 to May 2012**

I was responsible for the review of the project shaping function on the HMRC ASPIRE Technology Refresh Programme. Following this review, I established a single & accurate view of the "pipeline" of work, which very quickly enabled the account to recognise significant cost savings whilst at the same time ensuring that the delivery to the customers was enhanced

**DN-CONTRACT as PROJECT MANAGER to ADMIN RE UK - Oct 2010 - Dec 2011**

I was responsible for the definition and delivery of a programme to reduce operational risk & deliver new capabilities and cost savings. The programme covered vendor selection, RFI/RFP, business change as well as application development and integration

**DN-CONTRACT as SENIOR PROJECT MANAGER to WEXHAM PARK NHS HOSPITAL TRUST - Jan 2010 - Sept 2010**

I took over a failing Patient Management System project and successfully brought it back on track and delivered across the Trust. This involved significant redesign of processes and training to ensure they were fit for purpose. I also redeveloped the comms plan to ensure that the stakeholders at all levels were effectively communicated with and were brought on board – this covered senior stakeholders from across the Trust & local health communities, including the Trust board, consultant bodies and PCT

**DN-CONTRACT as PROGRAMME MANAGER to NHS INFORMATION CENTRE - Apr 2009 - Oct 2009**

I was responsible for the delivery of an information governance framework governing the use of patient confidential information for secondary purposes (e.g. research etc.). I managed the design and establishment of the audit processes and function and built the compliance team required to provide the governance for the live service

**DN-CONTRACT as PROJECT MANAGEMENT CONSULTING SERVICES to SENICUBE LTD - Jan 2009 to Mar 2009**

Provided consultancy support for the initial development stage of a Business Activity Monitoring system as well as assisting with the development of the product development strategy

**DN-CONTRACT AS SENIOR PROJECT MANAGER to BURGESS SALMON LLP - Dec 2007 to Dec 2008**

I was responsible for the product selection process & subsequent contract negotiation for the new Practice Management System [PMS] and also for the definition of processes required to support the implementation of both the new PMS and supporting systems including workflow, document management, conflict checking

**SENIOR PROJECT MANAGER at EDS - July 2006 to Nov 2007**

I took over a failing project for the redevelopment and re-platforming of a Crown Court system using Oracle 10g, Java, JavaScript and XML. The project was experiencing high levels of cost & schedule over-run and had low levels of customer satisfaction but was brought back on track and delivered

**SENIOR TECHNICAL PROJECT MANAGER at ISOFT - Mar 2004 to July 2006**

I was responsible for the multiple concurrent delivery of a number of both Clinical and patient management systems, (predominantly based on the client's sites), covering the analysis, process design, application configuration, integration

**TECHNICAL PROJECT MANAGER at CSC (PRISM ALLIANCE) – May 2003 – Nov 2003**

Managed a large number of concurrent projects, these projects were a mix of application, infrastructure

**PROJECT MANAGER at ROYAL MAIL – Jul 1998 to May 2003**

I was responsible for the delivery of multiple concurrent projects covering application development, software implementation and integration, hardware upgrades and installs.

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